



**Vision: A Modern, Vibrant, Customer Centric Company
that delivers value for its stakeholders.**

Vacancy – Desktop Field Engineer

Section: ICT Infrastructure & Service Desk

Department: ICT

Office: Windhoek

Primary purpose of position

To maintain the NamPost Technology Desktop Infrastructure. To provide consistent high quality service delivery and support in line with the NamPost drive of high-performance culture.

Main Responsibilities

- ICT Operations
- ICT Helpdesk
- ICT Security & Cyber Security Log Management
- ICT Asset Management
- ICT Support Activities
- ICT HR responsibility
- ICT Governance, Risk and Compliance
- ICT Strategy and Planning
- Network and Infrastructure Architecture
- Project Management
- ICT Change Control
- Cost Containment in line with the budget
- Maintain, Monitor, and support Banking & Business Compliant Infrastructure.
- Integrate, Implement and Establish Key Systems, Processes and Procedures.

Educational and experience requirements

A grade 12 certificate with a minimum of 3 years relevant work experience in Desktop and Networking support. An associate diploma or degree, with IT related certification in A+, Networks+ will be required. IT related certification in Server+, MCSA , MCSE, CCSA, CCCSE, VMWare & Veeam will be a distinct advantage.

Skills and Knowledge requirements

- Good communication skills
- Strong analytical ability

- Team player
- Solid track record of problem resolution & designated support culture.
- Have a professional approach and work ethics.

Other

Valid code BE driver's license will be required.

Closing Date: 25 September 2025

Candidates who comply with the above criteria and competency areas should register on NamPost's HR Recruitment Portal on the NamPost website (www.nampost.com.na).

The documents that need to be uploaded Cover letter, certified copies of relevant qualifications together with a detailed curriculum vitae.

Note: NamPost is an Equal Opportunity Employer and operates in line with affirmative action guidelines.