



TARIFFS FOR POSTAL, MAIL & FINANCIAL SERVICES

VALID FROM 01 OCTOBER 2022 - 30 SEPTEMBER 2023



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Financial Services

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Fax: +264 [0] 61 235 526

Email: banking@nampost.com.na

www.nampost.com.na



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FINANCIAL SERVICES FEES 2022/23

Transaction Description	Fee
Call Account	
First N\$2000 cash deposit per month	No Charge
Cash Deposit fee (> N\$ 2000)	N\$1.55/100 excl VAT no max
Investment Statement fee other than normal monthly	N\$1.00 per page
Swift Payments	
Outward payments	0,50% of amount with a minimum of N\$110.00 and maximum of N\$550.00
Inward payments	0,50% of amount with a minimum of N\$100.00 and maximum of N\$500.00
SmartCards	
First issue of card	Free
Damaged/Lost Card Admin Fee	N\$120.00
Closing Of Accounts	
All Card accounts	Free
Account closures - Estate	N\$110.00
Management Fee (Monthly)	
Traderoot Monthly Fee	N\$19.06
SAP Monthly Management Fee	N\$19.06
Monthly Statement	N\$1.00 per page
Cash Deposit Fees	
Individuals	
Cash deposit fee (N\$1 - N\$1000)	N\$0.80/N\$100.00
Cash deposit fee > (N\$1,000)	N\$1.37/N\$100.00 max N\$3,000 (Excl. VAT)
Business Accounts	
Cash deposit fee	N\$1.86/N\$100.00 max N\$5,000 (Excl. VAT)
Cash Withdrawal Fees	
Cash withdrawal fee (in Post Office)	2% of amount with a min. of N\$16.50 & max of N\$200.00
Other Services	
Internal Debit Order	N\$11,00
Stop Orders	N\$11,00
Debit Orders	N\$22,00
Nampost Account To Nampost Account	
Money Transfer Fee	N\$8,42
3rd Party Account Payments	
3rd Party Account Payments at NamPost Offices (includes interest payments)	N\$14,26
Sale Transaction Fee	
Transaction Fee on Sales (POS/SWIPE)	N\$5,75
Enquiries	
Balance enquiry at NamPost Offices	N\$1.40
Mini Statement at NamPost Offices	N\$1.00 per page
Atm Transactions	
Withdrawal at other bank's ATM	N\$5.60 plus N\$13.70 per N\$500.00 with a maximum of N\$35.00
Non-Financial Transactions	
Balance enquiry at other bank's ATM	N\$4,00
Other	
Declined Cash request	N\$3.60
Invalid PIN	N\$3.60
Excess PIN tries	N\$3.60
Expired card	N\$3.60
Invalid transaction	N\$3.60
Wage Fee	
Processing fee (Salary & Others)	N\$20.27
Pensioners	N\$12,88

POST OFFICE CONTACT DETAILS COUNTRYWIDE

POST OFFICES A - K	TELEPHONE NUMBER	POST OFFICES L - O	TELEPHONE NUMBER	POST OFFICES O - Z	TELEPHONE NUMBER
Aminuis	063 273307	Leonardville	062 569113	Oshakati	065 221066/220407
Arandis	064 510001	Lüderitz	063 202200	Oshakati Pick & Pay	065 222282
Aranos	063 272021	Maerua Mall	061 2013084	Oshakati Spar	065 224029
Ariamsvlei	063 280003	Maltahöhe	063 293001	Oshigambo	065 264410
Aroab	063 280505	Mariental	063 242000	Oshihole/Onesi	065 258826
Aus	063 258016	Mayuni	066 250407	Oshikango	065 262435
Aussenkehr	063 297047	Mondesa	064 403780	Oshikuku	065 254606
Ausspannplatz	061 2013036/7	Mpungu	066 260005	Oshivelo	067 230033
Auas Valley	061 222813	Narraville	064 272507	Osire	067 307937
Bachbrecht	061 2013029	Ngweze/Katima Mulilo	066 253442	Otavi	067 234095
Bethanie	063 283161	Nkurenkuru	066 258005	Otjinene	062 567506
Berseba	081 3878901	Noordoewer	063 297103	Otjiwarongo	067 302200
Bukalo	066 252867	Ogongo	065 257285	Otjomuise	061 264070
China Town Windhoek	061 401368	Ohangwena	065 260117	Outjo	067 313068
Chincimane	066 252210	Okakarara	067 317017	Parcel Depot	061 2013026
Craft Centre Windhoek	061 2013195	Okahandja	062 503231	Pelican Square	061 2013124
Divundu	066 259016	Okahandja Mall	062 503232	Pick n Pay Wernhil Park	061 225768/9
Dordabis	062 573506	Okamatapati	067 318003	Pionierspark	061 2013035
Eenhana	065 263031	Okondjatu	062 519019	Rehoboth	062 522100
Epukiro	062 568786	Okankolo	065 289006	Rosh Pinah	063 274001
Eros	061 2013030	Okombahe	064 570770	Ruacana	065 270001
Fransfontein	067 331884	Okongo	065 288 014	Rundu	066 255195
Gibeon	063 251009	Okuryangava	061 242204	Sesfontein	065 275572
Gobabis	062 562222	Oluno	065 240051	Soweto	061 2013039
Gochas	063 250024	Olympia	061 2013038	Stampriet	063 260019
Goreangab	061 400776	Omaruru	064 570001	Swakopmund	064 402222
Grootfontein	067 242200	Omatjete	064 570721	Tallismanus	062 560735
Grünau	063 262025	Ombalantu/Outapi	065 251026	Tses	063 257245
Helmeringhausen	063 283306	Omitara	062 560206	Tsumeb	067 220211
Hentiesbay	064 500006	Omungwelope	065 269006	Tsumkwe	067 244127
Kalkfeld	067 290041	Omuntele	065 289201	Uis	064 504004
Kalkrand	063 264011	Omuthiya	065 241065	Unam	061 2063366
Kamanjab	067 330010	Onaanda	065 252007	Usakos	064 530022
Karasburg	063 270161	Onandjokwe	065 240768	Uukwaluudhi/Tsandi	065 258130
Karibib	064 550043	Onandjaba	065 223578	Vineta	064 463046
Katutura	061 2013092	Onankali	065 286369	Walvis Bay	064 272500
Keetmanshoop	063 223211	Onayena	065 285624	Wanaheda	061 2013050
Khomasdal	061 2013034	Onawa	065 251561	Warmbad	063 269100
Khorixas	067 331011	Ondangwa	065 240015	Windhoek	061 2013025
Klein Aub	062 539018	Ondobe	065 262483	Windhoek Central Prison	061 2846500
Kleine Kuppe	061 227313	Ongandjera/Okahao	065 252130/2	Witvlei	062 570010
Klein Windhoek	061 2013033	Ongha	065 245429		
Koës	063 252786	Ongwediva	065 230945		
Kombat	067 231134	Onyaanya	065 285624		
Kuisebmond	064 272506	Opuwo	065 273013		
		Oranjemund	063 232315		

MANAGEMENT CONTACT DETAILS 2022/23

REGIONAL MANAGER: CENTRAL POST OFFICES

Mr. Frikkie Mouton: Windhoek
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REGIONAL MANAGER: ERONGO POST OFFICES

Mr. Fritz Horaeb: Walvis Bay
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REGIONAL MANAGER: NORTH EAST POST OFFICES

Mr. Douglas Claasen: Tsumeb
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REGIONAL MANAGER: NORTHWEST POST OFFICES

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REGIONAL MANAGER: SOUTHERN POST OFFICES

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NAMPOST SAVINGS BANK

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HEAD: LOGISTICS

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MAIL SERVICES

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TEAM LEADER: HYBRID MAIL SERVICES

(Acting) Ms. Lorraine Klazen
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MANAGER: AGENCIES, PHILATELY

Tel: (061) 201 3097

INTERNATIONAL MAIL & CUSTOMER CARE OFFICER

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30 YEARS OF DELIVERING MORE



1992

NamPost established with 92 Post Offices



2010

Launched Automated Mail Sorting



2018

NamPost integrated into the National Payment System



1995

NamPost started counter automation project



2011

NamPost Rebrands



2019

Launched new interoperable VISA SmartCard



2003

Treasury services launched to offer investment products to the public



2013

Launched Pre-paid Courier Products



2016

NamPost revenue exceeded N\$ 1 bil. from N\$ 32 mil. in 1992



2006

Modernised from Savings Books to Biometric secured SmartCards



2014

100 000 Post Boxes on offer nationwide



2017

Launched enhanced Insurance Products



2008

Launched Centenary Stamp Collection



2015

Increased number of Post Offices & introduced International Courier Services



2021

Start developing E-Commerce platform



2022

NamPost celebrates 30 years since commercialisation in 1992

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