

# FINANCIAL SERVICES FEES 2025/26

Transaction Description	Fee
Call Account	N\$
First N\$2000 Cash Deposit Per Month	No Charge
Cash Deposit Fee ( > N\$2000)	N\$1.78/100 max N\$3,450
Investment Statement Fee Other Than Normal Monthly	N\$1 per page
Premature Investment Withdrawal Penalty Fee	1.15% on Withdrawal Amount
Swift Payments	
Outward Payments	Min of N\$300 and maximum of N\$760
Inward Payments	Min of N\$300 and maximum of N\$760
SmartCards	
Card Fees	
First Issue Of Card	Free
Lost/Damaged Card Admin Fee	N\$155.00
Closing Of Accounts	
All Card Accounts	Free
Account Closures - Estate	N\$140.00
Management Fee (Monthly)	
Traderoot Monthly Fee	N\$26.00
Unmigrated SAP Monthly Management Fee	N\$37.45
Service Fee - Monthly	N\$3.50
Statement (Other than Normal)	N\$1 per page
Cash Deposit Fees	
Individuals	
Cash Deposit Fee ( N\$1 - N\$1000)	N\$0.80/N\$100
Cash Deposit Fee ( N\$1000 - More)	N\$1.58/N\$100 max N\$3,450
Business Accounts	
Cash Deposit Fee	N\$2,14/N\$100 max N\$5,750
Cash Withdrawal Fees	
Cash Withdrawal Fee (In Branch)	2.45% of amount with a min. of N\$21.36 and max of N\$400
Other Services	
Internal Debit Order	N\$13.86
Stop Orders	N\$13.25
Debit Orders	N\$27.71
NamPost Account To NamPost Account	
Internal Account Payment	N\$15.28
3rd Party Account Payments	
3rd Party Account Payments at NamPost Branches (includes transfers from NamPost Investment Accounts to other commercial bank's account for interest payments and other EFT transfers)	N\$27.70
Transfers	
Transfer between Savings and Transactional Accounts	N\$4.00
Transfer between Transactional and Savings Accounts	no fee
Sale Transaction Fee	
Transaction Fee on Sales (POS/SWIPE)	N\$6.15
CashBack Transactions	N\$6.00
Enquiries	
Balance Enquiry at NamPost Branches	N\$1.61
Mini Statement at NamPost Branches	N\$1.61
Bank Confirmation Letter Business	N\$10.70
Bank Confirmation Letter Individual	N\$5.35
ATM Transactions	
Withdrawal at other bank's ATM	N\$7.20 plus N\$13.70 per N\$500 with a maximum of N\$35
Beneficiary Payments (Digital Channels)	
Registration	free
Monthly fee	free
Beneficiary and 3rd Party Account Payments	N\$10.17
Non-Financial Transactions	
Balance enquiry at other bank's ATM	N\$1,60
Wage Fee	
Processing fee (Salary and Others)	N\$25.52
Pensioners	N\$17.50

