



**Vision: To always be the best at what we do!**

## **Vacancy – Senior Analyst: Banking Data & Application Support**

**Section:** Service Delivery

**Department:** Technology

**Office:** Windhoek

### **Primary purpose of position**

The Senior Specialist/Analyst Banking Implementation Support (BIS) operates under the direction of Team Lead: Banking Implementation Support and will be responsible for maintenance, configuration, integration, alignment, and operational support effectiveness of the NamPost banking system Infrastructure. The incumbent will be responsible for maintaining the NamPost banking platforms (PSP, UIP, CMS), payments application systems and end user support (Back office, customer care application and front end-tellers), supporting the full-stack.

### **Main Responsibilities**

1. Banking Support Planning, Scheduling & Organisational Effectiveness.
2. Banking Operational Services & Support Effectiveness.
3. Systems Administration Effectiveness.
4. User Access & Security Management Effectiveness.
5. 3<sup>rd</sup> Party/Vendor Engagement & Subsequent Follow-through Effectiveness.
6. Applications/Functional Testing Effectiveness.
7. Projects Execution Effectiveness.
8. Internal Engagement & Relationships Effectiveness.
9. Second line support for Bank.
10. Supervision and guidance of junior support team.

### **Educational requirements**

Three-year post schooling Technology Degree or equivalent Diploma or certifications and formal recognised courses equivalent to formal ICT degree level.

## **Experience requirements**

- 3 years' financial systems analysis and support experience within a banking environment.
- Experience in all aspects of operations and payment settlement systems.
- Experience in the development of MIS solutions and the management of MIS.
- Experience of operational banking support.

## **Skills and Knowledge requirements**

- Analytical thinking.
- Organisational skills.
- Communication skills.
- Team-leadership skills.
- Interpersonal skills.
- Cause/impact analysis skills.
- Time management skills.
- Knowledge of ISO8583, EMV and PCI DSS compliance.
- Knowledge of MasterCard's, VISA, Namibia Inter-Bank Settlement System (NISS) rules.
- Knowledge of Card routing and Switching, Core Banking and Namibian Payment Systems (NamClear), Traderoot TeP suite.
- Knowledge of technical management, programming, Networking and IT infrastructures.
- Computer Languages: C, JAVA, VB 6.0, Node JS, GitHub repository.
- Computer Platforms: Windows (10 & 7), Microsoft SQL scripting.

## **Other**

Code B driving licence.

## **Closing Date: 29 March 2024**

Candidates who comply with the above criteria and competency areas should apply through the following link <http://www.nampost.com.na/corporate/vacancies>.