



Vision: To always be the best at what we do!

Vacancy – Team Lead: Banking Enabling Services

Section: Business Enabling Services

Department: Technology

Office: Windhoek

Primary purpose of position

To represent NamPost payments and manage the entire payment solutions end to end within the ICT and in close co-operation with Head: Payment Solutions Financial Services, including strategic direction, business cases, digital payments channels, merchant acquiring, card acquisition and issuing of products, profit and loss management and development of new payments / digital products and services that will create increased market share and address / support NamPost strategic objectives.

Main Responsibilities

1. Strategic and operations management.
2. Business development.
3. Financial management and market analysis.
4. Systems development.
5. Risk management and mitigation.
6. Leadership and staff management and Development.
7. Enabling of all payments related items and to ensure full support to the Head: Payment Solutions within Financial Services.
8. Provide full guidance on all merchant acquiring solutions, support and implementation of related technology.
9. Provide full guidance on all issuing solutions, support and implementation of related technology.
10. Provide full guidance on all digital payment's solutions, support and implementation of related technology.
11. Provide full guidance on all payment's solutions information / management information support and implementation of related technology.

Educational requirements

A banking related, business or commercial degree or banking related or business-related Diploma or other relevant tertiary education.

Experience requirements

- 5 years' experience in the Namibian Payment System i.e. The exchange of payment instructions between the payer's bank and the payee's bank (or their agent.) which results in the calculation of payment obligations between system participants.
- Experience in merchant acquiring and the management of complex merchant acquiring contracts / business structures.
- Experience (practical) within the Enhanced Electronic Funds Transfer (EEFT) and Internet Banking rules.
- Operational experience to guide and instruct NSB (NamPost Savings Bank), Compliance, Risk and ICT on ideal process, procedures and compliance issues.

Skills and Knowledge requirements

- Proven track record of working with cross-functional groups to identify banking / financial payments needs and the ability to write necessary business cases.
- Ability to present industry related matters and deliverables clearly and concise to other internal (and potentially external) stakeholders to ensure correct action and understanding is related back from the NPS and other forums.
- The ability to work constructively within the Namibian Payment System and other Financial Services Institutions.
- Ability to manage and maximise value of 3rd party relationships.
- Ability to constructively motivate and lead a team to meet growth and performance targets with well-developed and proven management and leadership skills.
- Business acumen within the bank payments, card, digital and online payment realm.
- Strong project management skills.
- Communication skills (both oral & written).
- Strong negotiating skills.
- Exceptional presentation skills and comfort in dealing with all levels of an organisation.
- Proficient in Microsoft Office Suite of applications
- Knowledge of biometric as a payment authentication method an advantage.
- In-depth knowledge of chip enabled unbranded cards.
- In-depth knowledge of the Visa & MasterCard payment networks.

- Understand settlement, clearing and inter-bank settlement processes and procedures.
- Understand and have actively participated within the NISS (National Interbank Settlement System), understand bulk clearing and have solid understanding of the Payment System Determination including BID 19 and other BoN related regulations.

Other

Code B driving licence.

Closing Date: 30 June 2021

Candidates who comply with the above criteria and competency areas should submit letters of applications, certified copies of relevant qualifications together with a detailed curriculum vitae to: The Executive: Human Resources; NamPost; P O Box 287; Windhoek. Applicants who do not receive any response within three weeks after the closing date must accept that their applications were not considered favourably.

Note: NamPost is an Equal Opportunity Employer and operates in line with affirmative action guidelines.