



Vision: To always be the best at what we do!

Vacancy – Senior Analyst Banking Data & Application Support

Section: Service Delivery

Department: Technology

Office: Windhoek

Primary purpose of position

The incumbent will be responsible for maintaining the NamPost banking platforms (PSP, UIP, CMS), payments application systems and end user support (Back office, customer care application and front end-tellers), supporting the full-stack.

The incumbent will ensure that banking critical applications are run seamlessly from a technical integrity and functionality to support the business operations of NamPost Savings Bank optimally.

To continuously liaise with business users i.t.o. enabling solutions with due consideration of UI and UX requirements, some of which project managed (due to magnitude of change/intervention) and embed these in appropriate intensity of approach to and scope of change management, ensuring swift operational take-up and integration, as well as robust and purpose aligned testing.

Main Responsibilities

- Banking Support Planning, Scheduling & Organisational Effectiveness;
- Banking Operational Services & Support Effectiveness;
- Systems Administration Effectiveness;
- User Access & Security Management Effectiveness;
- 3rd Party/Vendor Engagement & Subsequent Follow-through Effectiveness;
- Applications/Functional Testing Effectiveness;
- Projects Execution Effectiveness;
- Internal Engagement & Relationships Effectiveness; and
- Research, Innovations and Personal Competence Effectiveness.

Educational and experience requirements

Three-year post schooling Technology Degree/Diploma, linked with at least 10 (ten) years financial systems analysis and support experience within a banking environment (recent experience) Or certifications and formal recognised courses equivalent to formal ICT degree level, plus the indicated experience.

Must have at least 10 (ten) years technical experience in banking systems support, preferably Traderoot TeP (Traderoot ecommerce platforms) or similar systems, with specific interface support management experience.

Must have technical experience of at least 5 (five) years of working within a Financial Institution (Bank) including PostBridge, Postillion Switch, FinTeq Switch. Previous experience of working within the Namibian Payments Services (NamClear, NamSwitch) is of advantage.

Experience with problems that may have contributory causality factors across the whole scope of the banking system. Significant payment systems, card issuing and management experience.

Skills and Knowledge requirements

Excellent Analytical thinking, organisational and communication skills; Good knowledge of ISO8583, EMV and PCI DSS compliance; Good knowledge of MasterCard's, VISA, Namibia Inter-Bank Settlement System (NISS) rules; Knowledge of Card routing and Switching, Core Banking and Namibian Payment Systems (NamClear), Traderoot TeP suite; Experience in all aspects of operations and payment settlement systems; Experience in the development of MIS solutions and the management of MIS; Knowledge of technical management, programming, Networking and IT infrastructures; Computer Languages: C, JAVA, VB 6.0, Node JS, GitHub repository; Computer Platforms: Windows (10 & 7), Microsoft SQL scripting; Team-leadership skills; Interpersonal skills; high level of cause/impact analysis skills; time management; Valid Code B driving licence.

Other

COBIT5, ITIL, ISO, PCI-DSS training or certification; Project management qualification (PRINCE2/CAPM/PMP); Traderoot certification (PSP, UIP, CMS), PASA certification; Any Visa/Mastercard training or certification.

Note: NamPost is an Equal Opportunity Employer and operates in line with affirmative action guidelines.

Closing Date: 21 October 2020

Candidates who comply with the above criteria and competency areas should submit letters of applications, certified copies of relevant qualifications together with a detailed curriculum vitae to: The Executive: Human Resources; NamPost; P O Box 287; Windhoek. Applicants who do not receive any response within three weeks after the closing date must accept that their applications were not considered favourably.

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